

Your Energy Connection

Rocky Mount Public Utilities



Energy Efficiency Community Partnership

In an effort to promote energy efficiency and community awareness, the City of Rocky Mount is partnering with Cummins Rocky Mount Engine Plant to assist utility customers in reducing energy consumption and lowering utility costs.

This partnership is an opportunity to provide customers with a valuable service at no cost while involving a community partner.

Program participants will receive:

- A home energy assessment with a comprehensive report and recommendations
- Load management switches installed on electric water heaters, HVAC equipment, and electric heat strips
- An energy kit

The program will begin **October 5th**. During this time, volunteers from Cummins Rocky Mount Engine Plant will accompany Rocky Mount City employees during scheduled energy audits. Cummins Rocky Mount Engine Plant volunteers will install items from the energy kit given to the customer at the time of the audit. Rocky Mount City employees will complete an energy assessment to identify additional ways the customer can reduce energy consumption and lower their utility costs. In addition, the City employee will install load management devices at each location to further reduce the customer's utility costs.

Cummins Rocky Mount Engine Plant asks their employees to serve four hours of community service annually. This year, Cummins Rocky Mount Engine Plant wants to focus their initiative on a green project that centers around energy conservation and energy efficiency. They also want the project to be sustainable. The City of Rocky Mount and Cummins Rocky Mount Engine Plant are working together to help utility customers reduce their energy consumption and lower their energy costs through the energy audit program.

The cost per kilowatt hour, the amount of energy consumed, and weather are all contributing factors to utility costs. Weather and the cost per kilowatt hour are two factors that can not be controlled. However, customers can control the amount of energy they consume by weatherizing their home.

Rocky Mount Public Utility customers are encouraged to take advantage of mild weather this time of year and begin home weatherization projects. Home weatherization is one of the easiest ways to prepare a home for cooler weather. Making preparations now can result in savings this winter season.

It is important to remember using energy wisely will reduce monthly utility costs. This is a perfect opportunity to get your home prepared for the winter season. To schedule a home energy audit, call **(252) 972-1250**.

BEAT THE PEAK

"Peak" or "Peak Demand" is the greatest amount of electricity used at one time by an electric system. This occurs when a large number of customers are using appliances and HVAC at the same time. By controlling the electric load or load management, we can keep electric costs in control. Rocky Mount averages less than 10 days per month load managing.

There are several options available:

Electric Water Heater Control Water heaters are cycled off during

load management periods.

Controlling water heaters will not affect the amount of hot water available.

Customers receive **\$2.00 credit** each month.

Electric Heat Strip Control

Heat strips, known as auxiliary heat, are controlled during the winter load management periods, while heat pump compressors continue to operate and provide heat.

Customers receive **\$15.00** credit each month if the temperature falls to 25 degrees or below on a non-holiday weekday.

Central Air Conditioning Total Control

Customers receive \$20.00 credit
each month for all three months
during the summer season. The air
conditioner's compressor is
automatically turned off for the load
management period. During
summer month's the peak usually
occurs between 2 p.m. through 6
p.m. Fans will continue to circulate
the cool air in your house, but the
compressor will not generate any
new cool air.

There are **no installation or maintenance charges** associated with this program.

Call 467-4803 for more information.



FYI...

For electric, natural gas, water, or sewer service and emergency calls, please call Rocky
Mount Public Utilities at (252) 467-4800.



Call Before You Dig

Most people don't think twice about digging in their yards, but in many areas utilities are buried underground. By contacting the NC One Call Center, customers can have these potential hazards located and accurately identified. The following is a list of utilities that can be buried underground:

- Electric
- Natural gas
- Telephone
- Cable
- Internet
- Water
- Sewer



Know what's **below**. **Call** before you dig.

Customers can call **811** from anywhere in the United States to be connected directly to the local One Call Center for line identification.

Remember to call **811** before you dig to avoid potential injury and costly fines! For more information on the One Call program, please visit **www.ncocc.org**.